

Barleylands Birthday Party FAQ's

What time do we need to arrive?

We aim to start our parties promptly to ensure all activities can run within your two-hour slot. Guests should arrive 10 minutes prior to the start of the party. Late guests may unfortunately miss out on some activities.

If you are booking a Farmyard, Pizza, Reptile or Pottery party, all guests are welcome to enjoy the farm before or after the party. Please note we do not have anywhere to store belongings outside of your allocated party booking time slot.

What happens if it rains?

We are an all-weather attraction and have plenty of indoor space so the wet weather will not affect your party. Animal activities take place in our indoor Animal Barn and our tractor ride has an enclosed trailer. Although wellies are not needed, we advise guests to dress suitably for the weather.

When do we need to make full payment?

No later than 10 days prior to your party.

What happens if we have extra children on the day?

We will do our best to accommodate all extra children; but will depend on capacity within the party room. Food and party bags will not be available; additional food boxes can be purchased from Tiptree.

What happens if I have paid for a child and they do not attend?

No refund will be given.

What happens if I have to cancel my party?

- Your £50 deposit is non-refundable and non-transferable at any time.
- Up to 10 days prior of the booked date your £50 deposit plus all costs for food items will be non-refundable or transferrable.
- 24 hours in advance and on the day 100% of your booking total is non-refundable and non-transferable. Please speak with our team as soon as possible who will discuss your options with you.

What food do you provide for the children?

Farmyard, Reptile, and Pottery parties include a food box made fresh on the day by Tiptree. Each box will contain a sandwich (ham, jam, or cheese), crisps, chocolate biscuit, yoghurt, and a carton of juice.

At Pizza Parties children eat the pizza they create. All crockery and utensils are provided.

Soft Play, Toddler and Party Room Exclusive Hire do not include food.

Do you cater for food allergies?

Yes. Please let us know in advance and we will be able to advise accordingly. Gluten free bases can be provided as well as a non-dairy cheese alternatives when booked in advance.

How do I confirm my food order?

Please contact the farm on 01268 290229 or farmpark@barleylands.co.uk between 10am and 3:30pm no later than 10 days prior to your party. We are sorry but after your order has been processed this cannot be changed. If we do not hear from you 10 days before the party, your food order and guest numbers will default to the minimum order number of 10 all containing jam sandwiches.

Do you provide food for adults?

No. Please contact Tiptree Tea Room to pre-order party platters for collection on the day (01268 522619).

Do you provide drinks for adults?

Tea and coffee urns can be purchased from as little as £20 per booking. This includes hot water, tea bags, coffee, sugar, milk, and disposable cups. These must be ordered at least 24 hours in advance, please call 01268 290229. Please note that alcohol is strictly prohibited. Alcohol brought on site will be confiscated and disposed of, all adults consuming alcohol or believed to have consumed alcohol will be required to leave the site immediately with no financial reimbursement of any kind.

Do you provide food for Play Barn parties?

No, however we do provide tables for you to bring a cold buffet. Alternatively, you can order food from outside companies e.g. pizza.

Do you have facilities to cook our own food?

Unfortunately, we do not have these facilities. You are also not permitted to bring any electrical plug in items with you.

What happens after our party has finished?

All paying party guests are welcome to stay in the farm until closing time.

What is included in the party bags?

Two or three items that could include toys, or stationery, plus a Barleylands free child voucher to return within 3 months.

When can we access the party room?

15 minutes before the children sit down to eat. Please speak to the party team in advance or on the day for further details. Please note we do not have anywhere to store items before or after the party has finished.

How many people can attend a soft play party?

For morning Toddlers parties, it is a maximum of 50 people and for the evening Play Barn Parties it is a total of 100 people. This includes adults and children.

Can we decorate the party room?

Yes, if you would like to put up decorations such as banners and balloons, please check with the party team in advance. Please note that we do not allow pinatas or confetti and no balloons around the Farm Park.



What activity will I do at a Pottery Party?

Choose at time of booking from plate painting, animal painting or clay painting for your whole party.

Can the adults join in with the Pottery Party?

Due to space restrictions and style of activity, no more than four adults can accompany the group to Peacock Pottery Barn.

I am a Barleylands Pass holder will I receive any discounts/benefits?

Yes! Adult, child, and family passholders will receive a 20% discount off the total payment due.

Please note that Annual Passes must be valid on the date of booking through and including the date the party is taking place.